

1. Sector-specific corruption types

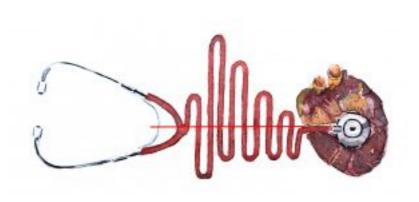
USING THIS GUIDANCE

Read the summary and the detailed guidance to analysing sector-specific corruption types and their context below. Navigation is via the Contents list on the sidebar to the left. Or you can download the current version of this Guidance to STEP 1 as a pdf.

SUMMARY OF STEP 1 GUIDANCE

We suggest you start by understanding in detail the different corruption types that you are faced with. You can do this in the following way:

- 1. Look at the template of sector corruption types in our review and adjust these according to your situation.
- 2. Gather available data. We suggest that you do this first at a macro level, to get a sense of which corruption issues are big or small across the sector, across countries, across different regions. Often there is a lot of such macro data publicly



available. Then, gather available data at the micro level, local to you.

- 3. Decide if it would help to do a formal analysis of the corruption types and the levels of corruption risk. This takes time but gives you a thorough baseline for your reforms. It also serves to show the level of danger and damage from corruption to staff and to the public.
- 4. Consider doing an analysis of the levels of support and opposition that you can expect. This is called a 'political economy analysis'.
- 5. Prepare for the later step in which you develop your strategy (Step 4) by thinking about which the best 'entry points' are likely to be – certain corruption types, regardless of scale, merit being tackled first because they are the most likely to build momentum and/or enable further reform. This choice of starting point is hugely context dependent.

1.1 SECTORS AS THE PRIME UNIT OF ANALYSIS

Most corruption analysis has been done at national level. This has a major drawback – nations are complex, and corruption is multi-faceted, so it is hard if not impossible for the reforms to be well targeted. Working at sector level allows the detailed corruption issues and the political dynamics to be unpacked, so that remedial work can be focused at an appropriate scale and level of detail. Our experience – and belief – is that the differences between sectors are large and significant. These sector differences are often bigger than the corruption differences between one country and another.

Working within a sector also allows the reformers to share problems and solutions within their sector across regions and countries. There are international professional links within almost all disciplines – the medical profession, policing, education, agriculture, telecoms, banking, etc – all have multiple forums where professionals in that sector get together. Common ways to tackle corruption form a natural part of those discussions. Several sectors have already started down this path, with sector-specific international collaborations active, such as in mining, in defence and in education.

What is a 'sector'?

When we talk of sectors, we mean the separate structures and functions through which national life operates. 'Structures' includes the legislature, the judiciary and the civil service. 'Functions' includes public sector functions (the health sector, the education sector, police services, public financial management, public procurement, state-owned enterprises, etc.), economic functions (telecommunications, mining, construction industry, shipping, etc.) and the multiple public-private systems that span both public and private (sport, infrastructure projects, national heritage, land & property, etc). Our classification of economic sectors comes, with adaptation, from the <u>Industrial</u> <u>Classification Benchmark</u>.

We consider private industry as a sector, in addition to considering its role within each of the functional sectors. We also pragmatically consider subnational government as if it were a sector, though it shares the multi-sector responsibilities of a national government. This is because the specificities of tackling corruption in local governments, especially in cities, often have more in common with other cities and local governments around the world than within their country.

1.2 DIFFERENTIATION WITHIN A SECTOR

Corruption is not one phenomenon, but many different sorts of abuse, minor and major, all aggregated together. Differentiation between the different types of corruption is essential in order to tailor the reform measures to the specific problem. For example, in policing, there will be various forms of corruption at a high political level, such as allowing organised crime in specific areas or ensuring that independent oversight is permanently weak; corruption in the management of the police service, such as improperly promoting some officers or permitting officers to stay in lucrative positions; corruption and lack of integrity in personal behaviour, such as evidence tampering or demanding illegal fines; and so on. Similar differentiation exists in every sector.

How we differentiate different corruption types

We differentiate the corruption types in the following four ways:

First, we separate corruption types that are different from one sector to another by treating each sector differently – this is the basis of CurbingCorruption. For example, the corrupt police behaviour examples above are quite different from pharmaceutical-related corruption types within the health sector, which again are very different phenomena from the corruption in relation to passing school exams within the education sector.

Second, whilst some of the corruption types are clearly sector-specific, as discussed above, seemingly generic corruption types also have significant

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differences from one sector to another. For example, the corrupt diversion of salaries en-route from the ministry to the worker or promotions that are driven by corrupt payments not by merit. Whist these look to be similar phenomena, the modalities by which the corruption takes place and is facilitated are usually very differently in one sector from another. The reforms are similarly likely to be different from one sector to another. Our experience is that this is true for all the 'generic' types of corruption, whether it be corruptly influencing policy, favouritism in appointments and promotions, small-scale facilitation payments, and so forth.

Third, we try to be reasonably specific about the corruption type, so that you can start to direct remedial actions against it. So, 'corruption due to a non-meritocratic civil service' would not be a corruption type because it is so broad. Instead, we break it down into several more detailed and therefor more manageable corruption types. Similarly, 'collusion' is not a corruption types because it is so general.

Fourth, we try to differentiate groups of corruption types according to who the reforming organisation is likely to be. So, we tend to categorise the types into 5 or 6 groups, such as 'leadership level', 'finance', 'procurement', 'personnel' and 'operations'. Sometimes these are more specific, such as 'corruption at school level' to distinguish it from 'corruption at Education Ministry level'.

1.3 THE TYPOLOGY – THE LIST OF SECTOR CORRUPTION TYPES

In making these differentiations we have to strike a balance between defining a 'reasonable' number of distinct corruption types whilst not making the number unmanageably large. We end up with between 10 and 50 in each sector, with the typical number being 30 corruption types. These are then grouped into 5 or 6 different categories, such as corruption at policy level, corruption related to finance and budgets, corruption related to field operations or service delivery, corruption related to the management of personnel and corruption types related to procurement.

You will see the typology for each sector within that sector review, or you can get a good idea of them by taking a look at some of them here. Usually we present them both as a table – where each one is described, and as a onepage diagram, which we find is very easily assimilated by people in that sector. Here are typologies from five sectors. More details are found in the relevant Sector review.

Example: Education corruption typology – Expand here

Corruption risk types in education

CENTRAL - POLICY	CENTRAL - FINANCE & CONTROL	AT SCHOOLS - DIRECT IMPACT
Misdirection of education budgets	Leakage of central education budgets	Payment to obtain a place
Misallocation to agencies, projects	Leakage of new project allocations	Payment to get good grades
Over-ambitious curriculum	Theft & control of education assets	Payment to receive exam results
CENTRAL - TEACHERS	Bribes to auditors and monitors	
Teacher recruitment	AT SCHOOLS - INDIRECT IMPACT	Payment for exam certificates
Teacher promotion, posts, exit		Payment for exam questions
Licenses & authorisations	Accepting high absence levels	Payment for others to do the exam
Allocation of teacher allowances	Teachers bribe for good postings	r dymont isl onlore to de the exam
Teacher training (TT): selection	Schools used for private purposes	Payment from discriminated students
TT: grading, exams, graduation	Theft of school budgets	Requiring use of cortain toythooks
CENTRAL - PROCUREMENT	Theft of locally raised funds	Requiring use of certain textbooks
Textbook printing and distribution	High prices for meals, uniforms	Duress payment for private tutoring
Infrastructure contracts	School food, repair, m'tce contracts	Duress to work for free for teachers
School repair and maintenance	Resources allocated by politicians to	Teacher requiring sexual favours
Improper contract management	favoured schools	

Example: Policing corruption typology – Expand here

POLITICAL	PERSONNEL	BEHAVIOUR & OPERATIONS
Domestic Policing Strategies	Leadership Behaviour	Evidence tampering & theft
Allocation and Distribution of Funds	Payroll, promotions, appointments, rewards	Small bribes
Political Interference	Salary chain	Degree of operation independence
Influence of interest groups	Values & standards	'Noble cause'
Organised crime	Criminal activities	Illegal fines
Reaching performance targets	Personal problems (e.g. drugs, gambling)	Disclosure of privileged information
Weak independent oversight	Personal asset declaration	Informants
	Rotations	Discriminating behaviour
		Extortion
FINANCE	PROCUREMENT	Officer identification
		'Bonds of Loyalty'
Asset disposals	Technical requirements / specs	
Internal audit control	Contract award, delivery	
Illegal private activity	Confidential tender	
Private security		
Facilitation payments		

Example: Health corruption typology – Expand here

Corruption typology - Health Private sector collusion Corruption in the R&D of new 26. 27. HEALTH WORKFORCE **HEALTH FUNCTIONS** products 28. Companies 'gaming' the system 1. Poor clinical operating protocols 13. Inappropriate selection for jobs, Unnecessary or expensive promotion and training 29. Theft and diversion of products interventions 14. Inappropriate absenteeism Re-packaging of non-sterile and 30. 3 Informal payments: interventions 15. Nepotism in restrictive expert expired products Informal payments: maivention Informal payments: waiting lists Prescribing of over-costly or groups such as doctors 31. Legal parallel trade in drugs for 5 16. Inappropriate professional export over-charging Other illegal contacts of health accreditation 17. Expert-bias in complaints uni 32. Overly high pricing of non-6. medical products procedures 7 33. Inadequate control of nonprofessionals Improper inducements for . 18. intervention studies Inappropriate prescribing and conferences, research, placement 8. 34. Improper benefits offered by medical companies 19. Fake workshops and fake per diem schemes misuse of the electronic prescription system. 9. Over-treatment 35. Improper acceptance of donated 20. Human rights and related medical devices discrimination Improper research, trial and Conflicts of interest 36 LEADERSHIP & GOVERNANCE 21. marketing by health companies 22. Fake reimbursement claims 10. Capture of policy by special MECIAL PRODUCTS, VACCINES & TECHNOLOGIES HEALTH FINANCING interests Inappropriate care strategies 11. 37. Corruption in health insurance 12. Dereliction by permitting fraud, lax controls 23. Substandard or falsified 38. Corruption in procurement 39 Complex and opaque tendering medicines 24. Inappropriate approval of procedures HMIS 40. Highly decentralised procurement products Not usually a source of corruption 25. Inappropriate product quality Donor collusion in corruption

Example: Higher Education corruption typology - Expand here Corruption typology - Higher Education

and inspection

POLITICAL CORRUPTION

ACADEMIC FRAUD & CHEATING

- Politicians promote private universities for 1.
- political and ideological purposes Diversion of higher education budgets
- Regime involvement in university affairs 3.
- including appointments
- Awarding unearned degrees to politicians, 4
- their relatives and cronies
- 5. Money in student politics

types; but key for reforms

ADMINISTRATIVE & BUREAUCRATIC CORRUPTION

- 6. Bribery/ extortion in accreditation, licences
- 7. Bribery in selection/ admission of students
- Bribery in accommodation management 8.
- Bribery in international student recruitment 9.
- 10 Nepotism and favouritism in appointing
- and promoting staff
- 11. Staff absenteeism
- 12. Embezzlement of research grants and
- operational funds
- 13. Fraud in procurement

41.

42. Corrupt invoicing by suppliers

- 14. Plagiarism
- 15. Essay and dissertation mills
- Falsification or research data and results 16.
- 17. Fake journals and peer reviews
- Exam leakages 18.
- 19. Using unauthorized material in exams
- 20. Impersonation
- 21. Hacking Test banks
- 22. Bribe-influenced alteration of marks on exam
- scripts or in the exam results database
- 23. Degree Mills / Certificate forgery

SEXTORTION & SEXUAL HARASSMENT

24. Unwelcome sexual advances, requests for sexual favours or unwanted physical, verbal or non-verbal conduct of a sexual nature when submission for such conduct is made an explicit or implicit condition for employment or academic achievement.

Example: Construction project corruption typology - Expand here

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Stages	Risks	Main actors
Project appraisal	 Political influence or lobbying by private firms that biases selection to suit political or private interests Promotion of projects in return for party funds Political influence to favour large projects and new construction over maintenance Underestimated costs and overestimated benefits to get projects approved without adequate economic justification 	 Government ministers Senior civil servants Procurement officers Private consultants (e.g., planners, designers, engineers, and surveyors)
Project selection, design, and budgeting	 Costly designs that increase consultants' fees and contractors' profits Designs that favour a specific contractor Incomplete designs that leave room for later adjustments (which can be manipulated) High cost estimates to provide a cushion for the later diversion of funds Political influence to get projects into the budget without appraisal 	 Government Ministers Senior civil servants Procurement officers Private consultants (e.g., planners, designers, engineers, and surveyors)
Tender for works and supervision contracts	 Bribery to obtain contracts (leaving costs to be recovered at later stages) Collusion among bidders to allocate contracts and/or raise prices (potentially with assistance from procurement officers) Interference by procurement officers to favour specific firms or individuals Going to tender and signing contracts for projects that are not in the budget 	 Procurement officers Private consultants (e.g., supervising engineer) Contractors
Implementation	 Collusion between contractor and the supervising engineer (with or without the client's knowledge) that results in the use of lower quality materials and substandard work Collusion between contractors and the supervising engineer to increase the contract price or adjust the work required in order to make extra profits, cover potential losses, or recover money spent on bribes 	 Procurement officers Private consultants (e.g., supervising engineer) Contractors and subcontractors
Operation and maintenance, including evaluation and audit	 Agreement by the supervising engineer to accept poor quality work or work below the specification, leading to rapid deterioration of assets A lack of allocated funds for maintenance, as new construction takes precedence in the project identification stage for future projects 	 Procurement officers Private consultants (e.g., supervising engineer) Contractors and subcontractors

Table 3. Corruption risks at various stages in the delivery of a construction project

1.4 ANALYSING CORRUPTION TYPES

Doing such an analysis can be a two-hour exercise or it can be a six month one. The **quick way** is always attractive. Your own staff are usually well aware of the corruption issues, often with extensive experience of working in large, complex, bureaucratic environments. Hence, they are likely to be the best informed about what the corruption problems are, which ones can be tackled, and which ones need to be left for later. You might give them the list of corruption from the relevant sector review in **CurbingCorruption** and ask a group of them to analyse which are the more relevant ones and their relative importance. This simple approach has the advantage that you can quickly capture the 'top of mind' knowledge of your senior professionals. It has some disadvantages, notably that it is likely to focus on the more immediate issues.

In the **mid-range**, you may have specialist groups with extra knowledge, like internal audit groups, regulatory agencies and professional fraud groups. Together with external groups like community groups, private sector associations and civil society, you can get a more inclusive analysis done, still quite quickly. It has the same disadvantages as above.

At the **most thorough** end of the spectrum, you can get a detailed analysis done by groups with professional anti-corruption knowledge, if possible combined with sector expertise. These groups might sit within universities, or civil society, or think tanks. Such analyses are likely to take from two months to six months. In large initiatives, there are several analytical techniques you can consider, as mentioned below. There is also an obvious and often sizeable political advantage to having a thorough, independent analysis done of the corruption issues and risks. If you have time and funds, we recommend that you do a thorough analysis.

1.5 FORMAL ANALYSIS METHODS

There are lots of different methodologies and names for corruption analysis tools, but they all do roughly the same thing. They aim to develop concrete insights regarding forms of corruption, the extent of each, and the vulnerabilities in the particular sector or agencies or functions. The purpose is to focus the application of practical prevention measures. They use a simple methodology. First, they identify the underlying laws, regulations, and guidelines governing the target agency or function.

Then, they identify the main processes; Conduct a review of these business processes including to; Identify key steps (both formal and informal) for each business process; Assess strengths and vulnerabilities to corruption of each step (based on weaknesses in the formal system and weaknesses in the capacity/ incentives to implement the formal system).

Then they make some estimation of the scale of each one, usually through survey information. They might be able to access existing surveys that provide information on the perceived scale of the corruption types, or they may commission a survey, or they may do their own. These can be small – a 'straw poll' of 50 people – or they can be large. One analysis that I have been involved in, of Education corruption in Afghanistan, developed its own survey data from 550 interviews.

The VCA will involve initial meetings with senior members of staff, interviews with staff at all levels, multiple one-on-one meetings with people from each category of stakeholders. Then the team will then hold meetings with wider groups of staff to discuss and review, their findings on the processes and vulnerabilities. Then they may develop options to mitigate these vulnerabilities to corruption.

Here are three such analysis techniques: Vulnerability to Corruption Analysis (VCA), Public expenditure tracking surveys (PETS) and Quantitative Service Delivery Surveys (QSDS). There are others that are more community based, such as citizen report cards.

Three formal corruption analysis techniques

1.5.1 Vulnerability to Corruption Analysis (VCA)

Systematic analysis of vulnerabilities to corruption/abuse is necessary to identify problems, select priorities, and sequence interventions in a sectorwide approach. Various organisations have provided guidance on how to do such assessments, such as World Bank (2009), DFID (2010), USAID (2006), European Union (2010) and UNODC (2005). VCAs, as described by the World Bank, 2009, aim at developing concrete insights regarding forms of corruption, sources, implications, extent, and vulnerabilities to corruption in particular sectors, agencies, and functions in order to develop practical prevention measures. The VCAs use a simple methodology focused on analysis of key government business processes. This approach normally involves initial meetings, usually with the most senior members of staff for each area, followed by observations of work places and processes, and then return meetings with wider groups of staff to discuss, review, and revise information on business processes. Efforts are made to understand both the formal (de *jure*) and informal (*de facto*) processes that are in place and operative. The VCAs in general follow these steps.

The most extensive analyses of corruption issues using VCA has been pioneered by the <u>Afghanistan Anti-Corruption Committee (2017)</u>, commonly known as 'MEC'. MEC is the premier anti-corruption entity in Afghanistan, set up by Presidential decree in 2010, led by a Committee of six (three eminent Afghans and three international experts), and with an Afghan Secretariat of some 25-professional staff. It is funded by international donors.

Here is the description of their VCA on education, which covered the whole of the school education sector:

- The analysis covers the whole of the Education Ministry, not just a sub section;
- Work is based on an analytical set of the 36 education-specific corruption issues
- The analysis is founded on a wide range of interviews, with segmentation of the target population; in the provinces as well as in the central governments
- The analysis includes a review of the written processes and relevant laws, to judge the extent of differences in practice
- The active engagement of the relevant Minister right from the beginning was essential. Without this the assessment does not proceed.
- An active and extensive quarterly follow up, over 18 months with visits to the provinces, active engagement of local stakeholders and publication of findings.

1.5.2 Public Expenditure Tracking Surveys (PETS)

PETS is a World Bank tool, so it is guite a process to set one up and get it carried out. On the other hand, they can provide very comprehensive data on a particular sector. The discussion of them below comes from Poisson 2010 in the application of PETS in education "*PETS surveys aim to "follow the money* trail" (mainly non-salary expenditures), from the central ministry of education level right down to the school level. These studies permit the calculation of rates of "leakage" in these flows, which have been shown to range from 87 per cent of the per-capita subsidy paid to primary schools in Uganda in 1995 to 49 per cent of the non-wage funds allotted to primary schools in Ghana in 1998. An analysis of the available research has shown that leakage rates can depend on different variables such as school size, location, student poverty level, and teacher profile. For example, in Uganda leakage rates have tended to increase in small schools with less qualified staff who do not feel able to question authorities about the funding that they are supposed to receive. PETS surveys also show that leakage rates can vary depending on funding modalities. Research carried out in Zambia has shown that the leakage rate stood at 10 per cent for rule-based funding applied to primary schools (600 US\$ per school, irrespective of the size) versus 76 per cent for the discretionary

funding given by local authorities to schools in 2001, thereby illustrating the linkages between leakage rates and funding modalities. "

1.5.3 Quantitative Service Delivery Surveys (QSDS)

QSDS is another World Bank tool. This text is again from <u>Poisson 2010</u> in education: *"QSDS surveys are used to collect quantitative data on the efficiency of public spending and the different aspects of "frontline" service delivery usually represented by schools in the education sector. For example, they may be used to measure teacher absenteeism and the percentage of "ghost" teachers that feature on official lists of active teachers. They can also include estimates derived from unannounced spot checks of samples of schools that are considered to be representative. The collection of additional data at school level can provide useful insights into the relationships between corrupt practices and contextual variables – for example, trends in absenteeism and their linkages with variables such as teachers' age, gender, status and teaching conditions."*

1.6 POLITICAL ECONOMY ANALYSIS (PEA)

Here are three simple guides to doing a political economy analysis that you can follow yourself:

- <u>Whaites 2017</u> The beginners guide to Political Economy Analysis (PEA);
- Hudson et al 2016 Everyday Political Analysis (EPA); and
- Effective States and Inclusive Development Research Centre (ESID) 2015 Making political analysis useful: adjusting and scaling.

Whaites 2017 The beginners guide to political economy analysis (PEA)

This guide borrows from the best materials that are available while also adapting some approaches by incorporating wider ideas on politics and institutions. This guide affirms that there should never be an official `orthodoxy' for PEA and so the emphasis here is on questions, prompts and ideas to help thinking and practice. The note instead focuses on the essentials of PEA as they relate to the following questions: ϖ Why do we do political economy analysis, and what is it? ϖ What kinds of issues and ingredients are often included in a PEA? ϖ How do we make sense of the different varieties of PEA? ϖ What tools are out there to help us conduct a PEA? ϖ What is thinking and working politically?

Hudson Marquette and Waldock 2016 Everyday political analysis

This is a framework for thinking about politics and power called Everyday Political Analysis (EPA). EPA is for anyone who is convinced that politics and power matter but feels less sure of how to work out what they mean for their programs. This note introduces a stripped-back political analysis framework – stripped down to its barest bones – leaving only the essentials needed to help frontline staff make quick but politically-informed decisions.

ESID 2015 Making political analysis useful - adjusting and scaling

There are three types of analysis – their purpose affects the questions to ask, the intended audience, or even their timing. 1) Agenda-setting analysis aims to establish a shared language and understanding. 2) Problem-solving analysis aims to increase rates of implementation. 3) Influencing analysis aims to develop a political strategy for change. The report encourages organisations to start small and be pragmatic.

If you feel the need to go into more detail, you could look at the following:

- <u>OECD 2015</u> A governance practitioner's notebook: alternative ideas and approaches (on politics, public sector reform and stakeholder engagement);
- Hudson and Leftwich 2014 From political economy to political analysis; and
- <u>World Bank 2008</u> *The political economy of policy reform: Issues and implications for policy dialogue and development operations.*

1.7 CONTEXT MATTERS

A corruption type can seem to be a generic issue – nepotism, say, or small bribes for low level service delivery – but in different contexts the way the corruption manifests itself and the way it can be addressed are likely to be completely different. In a society that prefers rather rigid, top-down strategies the solution will be very different from one that emphasises worker participation or one that emphasises religious engagement. For example, Prussia's, China's, and Vietnam's very top-down, pretty militaristic, and very rigid development strategies – which have been relatively successful – contrast with the more participatory, worker- and-religious reformer driven movements of, say, the UK, which also worked but by following a very different path. In a similar way, some of the most dramatic reductions of corruption nationally, such as in Georgia and Estonia, happened because the political leaders believed – rightly – that their people were ready for rapid, radical action against corruption, even whilst the outside specialists were advising a slow, cautious approach. Both nationally and sectorally, the difference in context and starting point really matters.

Much though we wish, it is not possible to prescribe a 'procedure' for taking context into account. The best generic advice we can offer is this;

- Be aware of your particular context at every step of your approach. Ask yourself, as you read about each corruption type and each reform example, if there are elements of context that are like yours and ask yourself how the context differs.
- 2. Contextual issues often surface best in discussion. Be sure to discuss the choices with colleagues and stakeholders. For example, whether your particular context makes some corruption types more or less important to tackle, whether direct approaches or indirect approaches are the better way to proceed, whether fast or slow is the better way to proceed, and so forth.
- 3. Test your initiative against a set of 'opposite' strategies. There is a sequence of opposite strategy choices in Step 3 (Developing an overall strategy) that you can use.
- 4. Test your initiative against the likely challenges of political supporters and opponents, using the results of any political economy analysis you have done (see 1.6 above).
- 5. Test your initiative with one or more groups of youngsters. They can have a perspective that is free of some of the stereotypes of 'context'.